



Ministry of Health & Human Services

Division of Environmental Health

P.O. Box 6027 Koror, Republic of Palau 96940

Phone: (680) 488-6073/6345

E-mail: deh.admin@palahealth.org Website: www.palahealth.org

FOR IMMEDIATE RELEASE

CONTACT: Ministry of Health and Human Services
Bureau of Public Health and Human Services
Division of Environmental Health – Consumer Safety
Tel: +680-488-6073 / +680-775-6073
Email: calvin.johanes@palahealth.org

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Bottled Water Safety Advisory

Key Points

- Consumers are advised to cease purchase or consumption of water products from Palau Pacific Water company until further notice.
- The Division of Environmental Health (DEH) and the Environmental Quality Protection Board (EQPB) are jointly working with Palau Pacific Water to address water quality issues.

The Environmental Quality Protection Board collected water samples from Palau Pacific Water bottling Company on June 11-12, 2024 and collected confirmatory samples on June 13, 2024. Test results found that samples did not meet safe drinking water quality standards. Retesting results conducted on June 16, 2024 found that samples again did not meet safe drinking water quality.

The Division of Environmental Health is advising consumers not to purchase or consume bottled water or to fill containers from water vending machines operated or distributed by Palau Pacific Water Company until further notice.

Palau Pacific Water has voluntarily ceased bottling operations temporarily and is working with EQPB and the DEH to correct water quality violations. The DEH is working with retail establishments to temporarily halt the sale or distribution of Palau Pacific Water products, until water quality issues have been addressed.

The Division of Environmental Health will continue to provide timely updates to the public.

For more information about safe drinking water and prevention of waterborne disease, please call the Division of Environmental, Consumer Safety Program at: +680-488-6073 or +680-775-6073/775-3637